

# Awning Operation & Maintenance Instructions

## Operation:

### Opening and closing the Awning

- The awning is exclusively operated by the supplied remote control.
- As a fail-safe, the awning is fitted with a wind sensor which will automatically retract the awning, should the sensor detect excessive wind speeds.

## Maintenance & Care:

### Cleaning:

The canvas can be cleaned with lukewarm water with a small amount of alcohol free detergent and a soft non-abrasive cloth, sponge or brush. Rinse off after with clean water. If necessary, re-impregnate with appropriate spray.

**Frame: The frame can be rubbed down with water. Coating colour may be renewed with car polish.**

**For professional cleaning services, contact A&E Leisure Ltd, 0118 9230300**



If any deformation, tears or loose connecting points should appear as a result of exposure to extreme stresses and strains, the sunshade should undergo a major service. Contact A&E Leisure

## Troubleshooting:

### Symptoms: Remote will not activate awning

#### Possible Solutions

- Check batteries in remote control unit.
- Check power supply to awning unit.
- After checking above, follow instructions below to reset awning sensor with remote.

### reset awning sensor with remote

Firstly you must be within close proximity to the awning/s

1. Turn power off and then back on, The awning/s will double shunt (awnings extend and retract slightly)
2. Press and hold the up and down buttons together for approximately 8 seconds, the awning/s will double shunt again.
3. Turn the remote over and press the little reset button (inset into casing), the awnings will double shunt again.
4. The awning should now function correctly, by pressing the down button once the awning/s should extend fully on its own to the full extent of the projection, and vice versa when the up button is depressed.

N.B At all stages the awning "double shunting" must occur as this shows that the command has been implemented, If this does not happen you must repeat steps 1-4. If you have multiple awnings and all are connected on the same electrical circuit then when steps 1 – 4 are being carried out each awning must double shunt (you may need to move to a suitable position to allow this) to complete the procedure.

If power is lost to the awnings at a later date the remote should still be programmed and function correctly when power is restored.

If you experience any problems then please contact us on the number below and we will be happy to advise.

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